Uniden

SPECIAL EDITION PHONE

FP104

Operating Guide

Loud Adjustable Earpiece Volume *FP104*

CONTENTS OF YOUR OWNERS MANUAL

CONTENTS

Precautions

Important Safety Instructions 1
Caring for Your Telephone 1
Important Notes 2

Introduction

Welcome 3
Features 3
Included In Your Package 4

Installing and Adjusting your Phone

Installation 5
Wall Mounting 6

Controls And Functions 7

Using Your FP104

Adjusting the Ringer Volume 8
Adjusting the Ringer Tone 8
Adjusting the Handset Volume 8
Placing a Telephone Call 9
Receiving a Telephone Call 9
Accessing the Call Waiting Service 9
Placing a Call on Mute 10
Redial 10
Placing a Call on Hold 10
Memory Dial Numbers 10
Storing One-Touch Memories 11
Pause 11
Memory Storage Card 11
Dialing Numbers from Memory 11

Troubleshooting 12

Specifications 13

Warranty 14

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, these basic safety precautions should always be followed to reduced the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.
2. Do not use the telephone during an electrical storm to reduce the risk of electric shock.
3. Unplug this product from the wall outlet before cleaning, and use a dry cloth, without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The telephone may fall, causing serious damage to the unit.
6. Do not allow anything to rest on the telephone cord. Do not locate this product where the cord will be damaged by persons walking on it.
7. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. These slots and openings are provided for ventilation. Never spill liquid of any kind on the product.
8. To reduce the risk of electric shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

The exclamation point within an equilateral triangle is intended to alert the user of the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

CARING FOR YOUR TELEPHONE

- Clean your telephone using a soft damp cloth.
- Do Not use solvents, detergents, sprays, abrasive pads, scouring powder or other products that may damage your telephone.
- Do Not place the telephone in direct sunlight.
- Do Not use in extreme humidity.

Caution

You must not connect your phone to any of the following:

- Coin operated systems
- Party-line systems
- Most electronic key phone systems

This unit is not waterproof. To reduce the risk of fire, electrical shock or damage, DO NOT expose this product to rain, water or any liquid or moisture.

IMPORTANT NOTES

We have designed your telephone to conform to local regulations, and you can connect it to most telephone lines. However, each device that you connect draws power from the phone line. We refer to the power drawn as the device's Ringer Equivalence Number (REN or RN). This number is shown on the bottom of your telephone. If you are using more than one phone or other device on the line, add up all the REN's. If the total is more than three (3) your phones may not ring.

Please read before use and save these instructions

WELCOME

Congratulations on the purchase of your Uniden FP104 Telephone. The FP104 has been designed and engineered to exacting standards for reliability, long life and outstanding performance.
To obtain the full benefit from your new telephone, please read this Operating Guide thoroughly. For your future reference, please fill in the panel below and attach your Purchase Receipt/Sales docket.

FEATURES

- Enhanced Handset Volume
- Large Keypad Prints
- Adjustable Handset Volume
- Music on Hold
- Hearing Aid Compatible
- Hold & Mute Indicators
- Pause Button
- Wall Mountable
- Loud Ringing Tone
- 5 One Touch Memories
- Adjustable Ringer Tones
- Mute
- Last Number Redial
- Bright Incoming Call Indicator
- Flash Button
- Advanced Build Quality

Serial No..... Date of Purchase.....
(found on the bottom of the phone)

Name and address of dealer .....

.....

INCLUDED IN YOUR PACKAGE

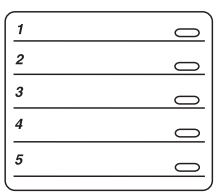
Base Unit

Handset

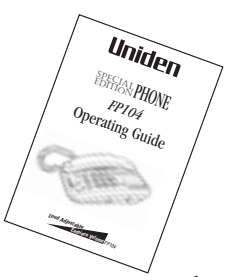
Curly Cord

Telephone Line Cord
(*Plug included in Australian models only)

Wall Mounting Bracket



Memory Storage Card



Operating Guide

2 x Wall Mounting Screws and Wall Plugs

- This Owner's Manual
- Registration Card

TIP

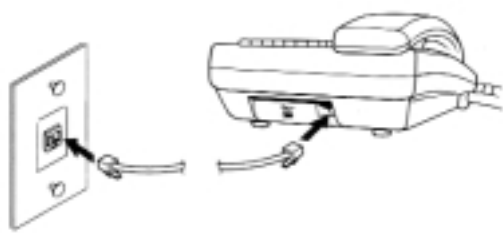
To get the most from your phone, please read this owner's manual thoroughly. Be sure to complete and mail the product registration form.

NOTE

If any of these items are missing or damaged, contact your place of purchase.

INSTALLATION

1. Plug one end of the Handset Cord (curly) into the Handset and the other end into the jack on the side of the telephone.
2. Plug one end of the line cord (straight) into the telephone line jack on the back of the telephone and the other end into the wall outlet.



Note: Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have a modular phone jack, contact your local telephone company for information about their installation.

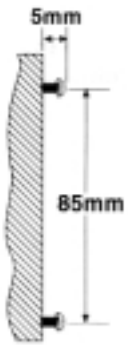
- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.
- Use caution when installing or modifying telephone lines.

Be careful not to insert the mounting screws into possible electrical hazards such as cables, wiring, or pipes.

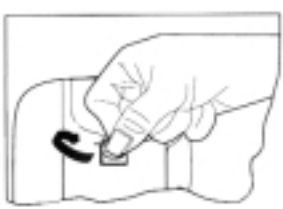
WALL MOUNTING

You can mount your phone directly on a wall. Before mounting your phone, consider the following:

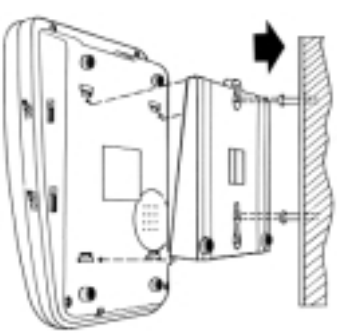
- Select a location away from electrical cables, pipes or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Make sure the wall material is capable of supporting the weight of the telephone.



1. Use the screws (supplied) with anchoring devices suitable for the wall material where the telephone will be placed.

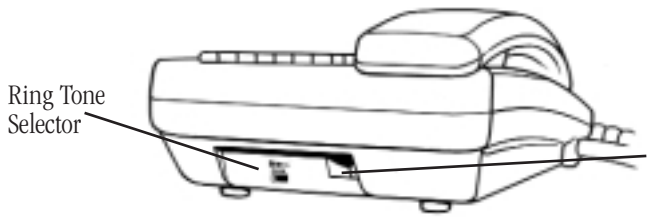


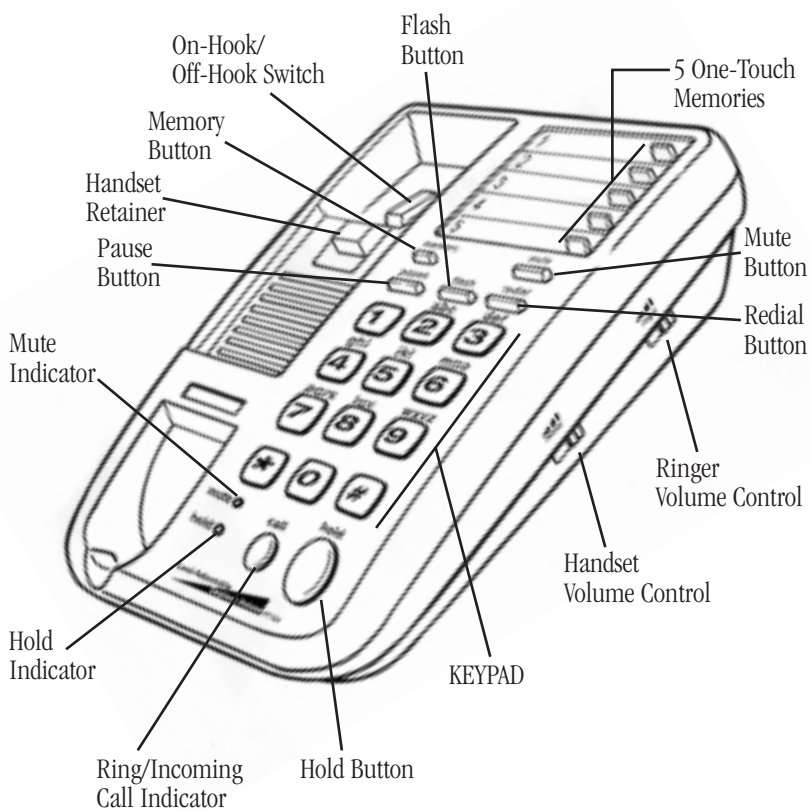
2. Gently pull and turn the Handset Retainer Tab 180° and release.



3. Fit the Wall Mounting Bracket to the Bottom of the telephone as shown.
4. Place the Base Unit on the screws and push down until it's firmly seated.
5. Follow steps in Telephone Installation as shown on previous page.

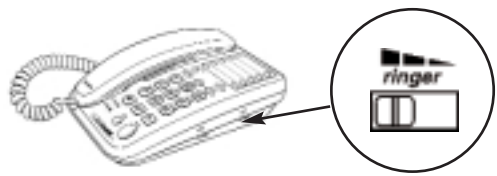
CONTROLS & FUNCTIONS





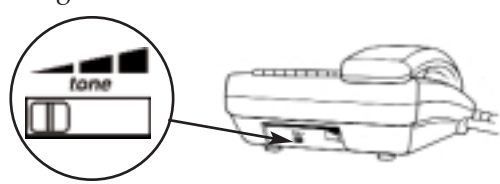
▼ *Adjusting the ringer volume*

While the phone is ringing, you can adjust the ringer volume of your telephone by moving the ***ringer*** switch to the desired low/medium/high position.



▼ *Adjusting the ringer tone*

While the phone is ringing, you can adjust the Ringer Tone of your telephone by moving the ***tone*** switch to the desired tone.

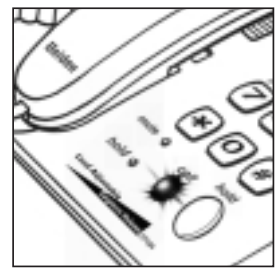


▼ *Adjusting the handset volume*

While on a call, adjust handset volume to desired loudness or softness by moving the ***handset*** slide control.

PLACING A TELEPHONE CALL

1. Lift the handset from the Base.
2. Press the keypad buttons to dial the phone number you want.
3. After you have completed the phone call, place the Handset back on the Base.

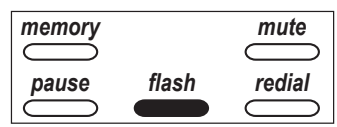


RECEIVING A TELEPHONE CALL

When the phone rings, pickup the Handset from the Base and begin the conversation. (***Ring indicator*** continuously flashes until the call is picked up.)

ACCESSING THE CALL WAITING SERVICE

(Australian Model only)



1. While talking, you hear the call waiting signal (series of beep tones).
2. Press ***flash*** then ***2*** to switch call and put the current call on hold.
3. To switch back to original call, press ***flash*** then ***1***.

Note: The ***flash*** + ***2*** call waiting procedure toggles call between the incoming and the original call (vice versa). The ***flash*** + ***1*** procedure will drop the current call connection and pick up the incoming call or the call on hold.

ACCESSING THE CALL WAITING SERVICE

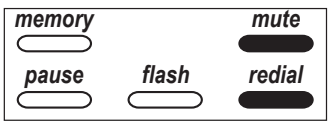
(New Zealand Model only)

1. While talking you hear the Call Waiting beep signal.
2. Press ***flash*** button. This feature sends a 600mS timed "hook-flash" on telephone line for accessing services such as Call Waiting, etc.

Note: You must subscribe to Telecoms Call Waiting Service before you can use this feature.

PLACING A CALL ON MUTE

Press and hold down ***mute*** button to turn off the Handset microphone, allowing private and confidential conversations in the same room without the calling party hearing. The Mute LED lights up each time Mute is on. Release Mute again to resume the conversation with the calling party.



REDIAL

1. If you want to redial the last number dialed, simply pick up the Handset.
2. Press ***redial*** button. The telephone will automatically redial the last number dialed.

PLACING A CALL ON HOLD

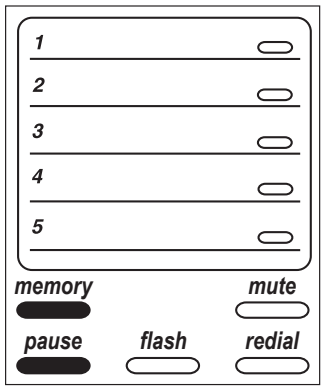
1. To place a call on hold, press ***hold***. The ***hold*** LED starts flashing. Return handset to base. (The Party on **hold** will hear pre-programmed music, to assure your caller that the call has not been disconnected).
2. To begin the conversation again:
   Pick up the Handset or pick up an extension phone, the hold function will then be automatically released.

MEMORY DIAL NUMBERS

5 one touch speed dial numbers can be stored into the memory of your telephone.

Note: Each memory location can store a maximum of 32 digits.

▼ *Storing One-Touch Memories*



To program One-Touch Memories (1-5).

1. Pickup the Handset.
2. Press ***memory*** button.
3. Enter telephone number that you want to program.
4. Press the ***memory*** button.
5. Press the desired speed dial button (1-5).

Note: *Make sure to complete the storing of numbers in memory within 8 secs. Otherwise, the unit exits programming state (you will hear a series of beep tones). In this case, repeat steps 1-5.*

▼ *Pause*

During the memory storage procedure you may enter a 4 second delay between numbers (for accessing a switchboard, or long distance service) by pressing the ***pause*** button at the point in the number sequence you wish to pause. The ***pause*** button counts as one digit. Pressing ***pause*** more than once will increase the length of the pause between numbers.

▼ *Memory Storage Card*

When you have programmed a number into the speed dial memory, write the name of the person on the Memory Storage Card (supplied).

▼ *Dialing Numbers from Memory*

1. Pick up Handset.
2. Press desired one touch speed dial button.

TROUBLESHOOTING

If your telephone is not performing to your expectations, please try these simple steps**.**

PROBLEM	SUGGESTION
Can't make or receive calls.	• Make sure you use only the line cord supplied with this telephone. • Check that both ends of the telephone line cord and Handset cord are plugged in.
Can't hear the telephone ringing.	• Make sure you do not have too many telephones connected to the telephone line. See information on REN under Important Notes on p. 2. • Adjust the Ringer Volume to a higher level. • Plug another telephone into the telephone socket and check for a ring tone.
One Touch Speed Dial Numbers are not working correctly.	• Repeat the memory storage procedures detailed on page 11
Handset does not hang up in the wall mount position.	• Make sure the Handset Retainer Tab has been turned around (point facing up) and the Handset is placed firmly into the Base.

If you are still unable to resolve the problems, contact Uniden Customer Service for assistance.

Australia: 1800 632 789
New Zealand: 0800 4 UNIDEN
4 864936

SPECIFICATIONS FOR AUSTRALIAN MODEL

Compliance	TS001, TS002, TS004, AS/NZS3548, TS008
Size:	150mm (W) x 225mm(D) x 70mm(H)
Weight:	Approx. 536g

Specifications, Features and availability of Optional Accessories shown are typical and subject to change without notice.

SPECIFICATIONS FOR NEW ZEALAND MODEL

Compliance	PTC200
Size:	150mm (W) x 225mm(D) x 70mm(H)
Weight:	Approx. 536g

Specifications, Features and availability of Optional Accessories shown are typical and subject to change without notice.

Note For use of this device in New Zealand

1. The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
2. Immediately disconnect this equipment should it become physically damaged, and arrange for its repair or disposal.
3. This equipment shall not be used in any matter which could constitute a nuisance to other Telecom customers.

WARRANTY

One-Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

WARRANTOR: Uniden Australia Pty Limited ACN 001 865 498
Uniden New Zealand Limited

ELEMENTS OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty its FP104 (here in after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall be in effect for 12 months from the date of the original retail sale. This warranty will be deemed invalid if the product is: (A) Damaged or not maintained as reasonable or necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as a part of a system not manufactured by Uniden.

PARTS COVERED: This warranty covers for one (1) year, the Telephone and Handset only. All accessories (Cable, Modular Plug, etc.) are covered for 90 days only.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor, at its discretion, will repair the defect or replace the product and return it to you without charge for parts and service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.

WARRANTY CARD: If a Warranty Card has been included with this Product, please complete and return to us within 14 days of purchase. Your name and the serial number of the Product will then be registered in our database and this will help us process your claim with greater speed and efficiency should you require warranty service.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: In the event that the Product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (e.g. a copy of sales docket) to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED
SERVICE DIVISION
345 Princes Highway, Rockdale, NSW 2216
Ph: (02) 9599 3577 Fax: (02) 9599 3278
FREE CALL: 1800 632 789

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre, (Contact Uniden for the nearest Warranty Agent to you).

UNIDEN NEW ZEALAND LIMITED
SERVICE DEPARTMENT
150 Harris Road, East Tamaki, Auckland
Ph: 0-9-273 8383 Fax: (02) 0-9-274 009
TOLL FREE: 0800 4 UNIDEN (0800 4 864 336)

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre, (Contact Uniden for the nearest Warranty Agent to you).

THANK YOU

FOR PURCHASING A UNIDEN PHONE!

Uniden

A Clear Signal of What's Ahead

© 1999 Uniden Australia Pty Limited
© 1999 Uniden New Zealand Limited